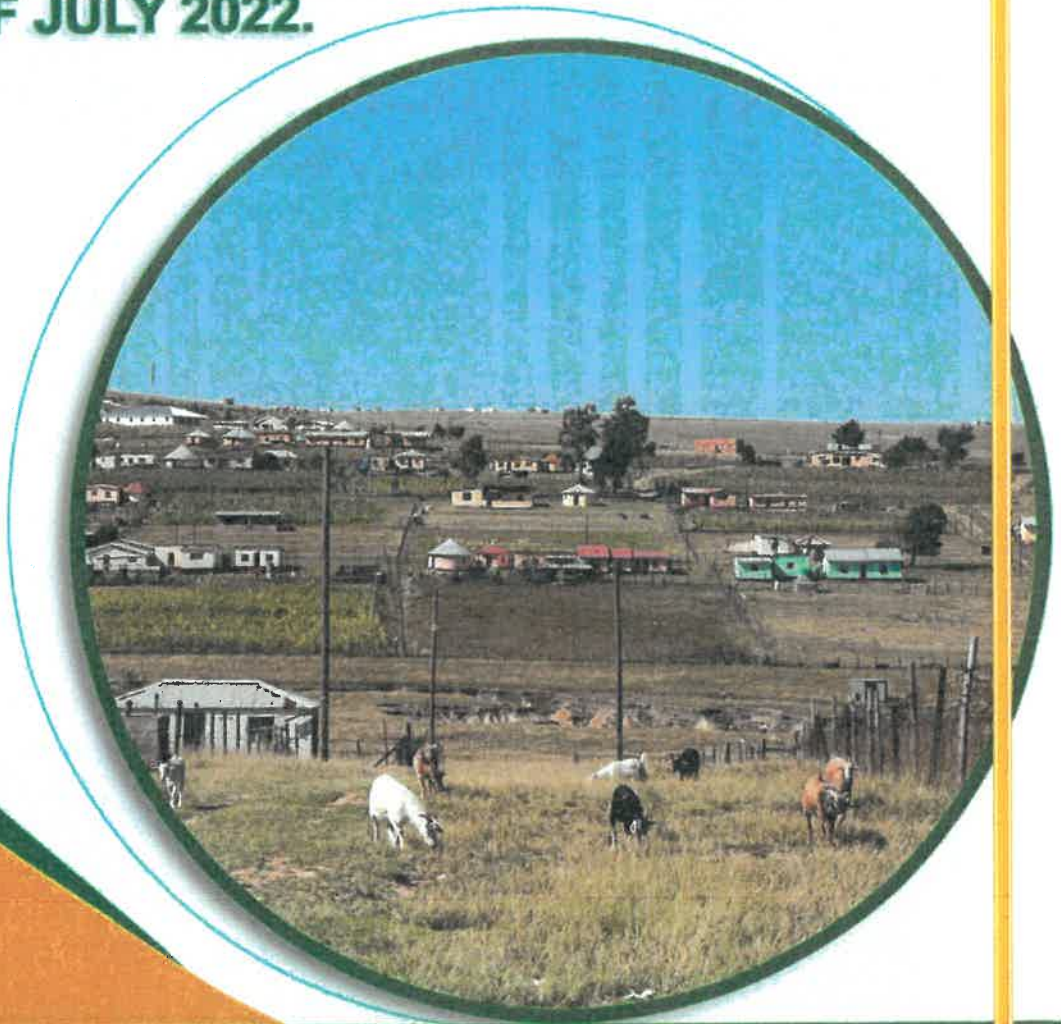


**CSPS
CASE CLOSED TO BE OPENED
+
GENDER BASED VIOLENCE
BITYI CAMPAIGNS
12th- 15th OF JULY 2022.**



**civilian secretariat
for police service**

Department:
Civilian Secretariat for Police Service
REPUBLIC OF SOUTH AFRICA



Campaign Participants and Contributors




| Name & Surname | Designation | Signature | Date |
|----------------------|-----------------------------------|--|------------|
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| Dr. Manthiba Phalane | Dir : Public-Private Partnerships |  | 2/08/2022 |
| Ms. Pinda Ntsaluba | Dir : Communications |  | 02/08/22 |

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1. ACRONYMS

GBV - Gender-Based Violence

CSPS - Civilian Secretariat for Police Service

CPF - Community Policing Forum

CSF - Community Safety Forum

SAPS - South African Police Service

KSD - King Sabata Dalindyebo

NDP - National Development Plan

CSC - Community Service Centre

JCPS - Justice, Crime Prevention and Security Cluster

GCIS - Government Communication and Information System

NPA - National Prosecution Authority

CAS - Crime Administration System

DVA - Domestic Violence Act

LCRC - Local Criminal Record Centre

IPID - Independent Police Investigative Directorate

NI - National Instruction

MRM - Moral Regeneration Movement

**CSPS CASE - CLOSED TO BE OPENED AND GENDER-BASED
VIOLENCE BITYI CAMPAIGNS
12th - 15th JULY 2022**

2. INTRODUCTION AND BACKGROUND:

The South African Government Communication Policy approved by the Cabinet of the Republic of South Africa on the 22nd of August 2018 calls for all Communications Directorates in all Government departments to develop campaign plans aimed at showcasing the work conducted by the Department and most importantly to mobilise the communities to participate in government programmes.

In line with the Policy, the Communications Directorate had to consult with various provinces to roll-out the implementation plan on the campaigns with an aim to raise awareness of the role and the mandate of the CSPS in line with its oversight responsibilities over the police.

Internally the participating Chief Directorates were Intersectoral Co-ordination and Strategic Partnerships together with the Civilian Oversight Monitoring and Evaluation whilst externally it was the Eastern Cape Department of Community Safety, the Justice Department, the KSD Local and OR Tambo District Municipalities respectively, the MRM, Men for Change, NGO's, and the Community-Based Structures in the Safety and Security environment.

Externally during the initial consultation meeting with the Department of Community Safety, the Eastern Cape campaign concept was presented with a plan of delivering two campaigns in two different areas namely, Bityi Village and Ngangelizwe Township.

The choice of the selection of the two areas was done with the background that the Minister of Police had instructed that Police Stations falling under the 30 high priority crime stations be prioritized for social crime prevention initiatives are conducted.

The Eastern Cape Community Safety Department being key partners in the campaign, advised that both campaigns be moved to the Bityi area because of the escalating concerns and frustration over the growing crime trends where there is a total collapse of the

functioning of the Bityi Police Station which is characterized by murder, rape, arson, armed robberies, stock theft, GBV to name a few.

Therefore, CSPS has on the basis of the report from the Eastern Cape Community Safety Department conceded to run the two campaigns in the same area through two campaigns on the GBV through a separate Women and Men Dialogue and the Case-Closed to be opened campaigns.

Bityi Precinct has been declared as community under siege by the report shared by Eastern Cape GCIS office due to heinous crimes committed in this area such as Gender-Based Violence, murder, rape, stock theft, electricity cable theft, burglaries, hijackings, taxi violence and business related disputes.

The Community Policing Forums structures has ceased functioning due to its members being killed and brutalised leading to some abandoning their homes and fleeing the area.

The Community Policing Forums structures has ceased functioning due to its members being killed and brutalised leading to some abandoning their homes and fleeing the area. During the initial consultation phase by the CSPS with the Eastern Cape Department of Community Safety on the planned campaigns, the Province gave a very concerning report on the performance of the Bityi police station

It was alleged that there is no command and control at the station which results to abuse of state resources by the police members at the station.

An environmental assessment report received from the Eastern Cape GCIS Head revealed that the residents of Bityi are aggrieved by the service of this station.

The Eastern Cape SAPS Provincial Inspectorate has also confirmed during the planning meetings that there is a lack of command and control at the station which results to no accountability.

It is worth noting that during the three planning meetings held, the Station Commander has been giving conflicting reports to that of the province regarding the fleet and the resources for the station.

The SAPS provincial office has raised concerns about the non-availability of community based structures that are working with the police in the fight against crime in Bityi.

Bityi as a village faces challenges that ranges from unresolved murder cases, Gender Based Violence, rapes etc.

In some instances, schools have been closed due to community violence which affects the schooling programme.

There is a worrying factor raised by the Provincial Secretariat of women in that area who are terrified to speak during public engagements in fear of being targeted and victimized by the criminals.

The National Prosecuting Authority and Department of Justice and Constitutional Development who has been participating in the planning meetings reported that they have a concern of not receiving cases from this station.

With all of these issues raised by the participating stakeholders it was clear that a high level intervention was required to salvage this community.

We believed that this campaign could also afford the Policy and Research Unit to get a realistic view of the crimes that take place in rural areas and see how to implement their strategy.

3. OBJECTIVES OF THE CAMPAIGNS

- Create a platform to engage communities hit by GBV and other criminal challenges
- Engage with an objective to identify challenges and come up with corrective measures and recommendations for Bityi Police Station
- Capacitate and resuscitate Community Policing Forums / Community Structures in the fight against crime.
- To mobilize Civil Society in dealing with challenges faced by Bityi Community.

- To create community support structures for Victims of Crime in the area.
- Develop a strategy to assist a station with resource allocation
- Come up with remedial recommendations to Province, CSPS SAPS and Ministry of Police.

4. FOCUS OF THE GENDER-BASED VIOLENCE CAMPAIGN

- Gruesome treatment of women
- Create a platform for men and women to find each other in addressing moral expectation
- The degrading manner of conduct amongst men in Bityi
- The Decay of morals in Bityi Community
- Awareness of Six-Point Plan (Addressing the Resource Allocation GBV Desk and Victim Friendly Rooms)
- Strengthen the role of JCPS Cluster in fighting crime in Bityi.

5. FOCUS OF THE CASE-CLOSED TO BE OPENED CAMPAIGN

- Mobilize Bityi communities to resubmit their outstanding cases.
- Collaborate with the Detective Services towards the finalization / Fastracking of outstanding cases of the GBV campaigns.
- Check readiness of the BITYI CSC's to deal with GBV Cases
- Establish a process to review resource allocation for the Detective Services Division responsible for investigations at the station and come up with recommendations to address gaps.
- Come up with an intervention plan for Bityi

6. BITYI POLICE STATION PROFILE

- Covers 9 wards and 17 villages (Viedgesville to Engcobo)
- 2016 Commitment of upgrading of the Police Station (Police Ministry: Deputy Minister Sotyru)
- Station operating with four Police vehicles
- Six officers per shift (2 CSC, 2 COURTS, 2 Contact points)
- No command and Control / Ill-disciplined members (Allegation)
- Station vehicle used for transporting officers to and from work, compromising response time to communities.

- No interview rooms for the Detectives
- Allegation of police collaborating with Criminals (Recent Murder Case)

7. CHALLENGES ENCOUNTERED BY THE COMMUNITY OF BITYI

Bityi Crime Analysis ranges from the following:

- Murders (Unresolved)
- Gender-Based Violence related murders, Rape
- Taxi violence and business related disputes.
- Robbery, hijacking, mugging, stealing of electricity cables etc.
- Community taking law into their hands
- Stock Theft

8. ENVIRONMENTAL ASSESMENT REPORT OF BITYI: SPONSORED BY MR NDLELA: HEAD OF GCIS IN THE EASTERN CAPE PROVINCE

8.1 What are the key issues:

Recently areas around the King Sabata Dalindyebo Local Municipality are faced with high rate of crime. Crime incidents range from Gender-Based Violence related murders, taxi violence and business related disputes. In a space of less than a month about five gun shootings took place in Mthatha. Crime acts include robbery, hijacking, mugging, stealing of

electricity cables etc. Recently a young girl from Baziya was raped and murdered; the community took the law into their own hands and killed the suspect.

Bityi and Mqhekezweni village are under ward 18, the two villages are faced with high rising crime related incidents, that range from Rape, Drug abuse, Stock theft and Home Break – ins.

There are house breakings happening in these areas. Jongintaba S.S.S and Menziwa S.S.S have attracted students from other areas because of their good matric results, however these students are not safe as they are robbed and raped.

Bityi police station does not have capacity, as it is servicing 7 villages from ward 18 as well as other surrounding villages, the station does not have a vehicle, they borrow vehicles from Central Police Station. The ward councillor believes that the station should be upgraded.

It is alleged that police do not respond to complaints of crime incidents because it is believed that they are working together with the criminals, communities have lost hope in the justice system as perpetrators get arrested and return back to the community and they have now taken the law into their own hands. Criminals in these areas are able to manufacture bombs and target houses of those people that are taking a lead in fighting crime.

The main problem at Bityi and Mqhekezweni is livestock theft. There are rumors that police are working with criminals as they do not respond to complaints of livestock theft. There is no electricity backup in the police station making it difficult to report crime incidents during load shedding.

8.2. ARTICLES COVERING CASES OF CRIME AT BITYI VILLAGE:

<https://www.iol.co.za/news/south-africa/eastern-cape/manhunt-launched-after-eastern-cape-family-killed-in-violent-attack-29645546>

<https://ewn.co.za/2017/12/03/ec-police-condemn-murder-of-man-accused-of-stealing-livestock>

9. PROGRAMME DETAILS OF THE CAMPAIGNS

The programme was a four-day activity planned as follows:

| Date | Campaign | Activity | Locality |
|----------|---|--|---------------------|
| 12/07/22 | Community Activation and Stakeholder Engagement Session | Community dialogue | Mqhekezweni Village |
| 13/07/22 | Case-Closed Campaign | Checking of cases on the SAPS CAS system and providing feedback to community members | Viedgesville |
| 14/07/22 | GBV Dialogue | Men and women dialogue on GBV. Outside Community Radio Broadcast | Xhwili Village |
| 15/07/22 | Debriefing Session | Way forward on the recommendations | District Office |

9.1 DAY ONE REPORT: 12 JULY 2022

COMMUNITY ENGAGEMENTS, COMPLAINTS AND CONCERNS

It could be established during the engagement that community has lost trust in Bityi Police Station.

SAPS Service delivery complaints received from Bityi community were as follows:

- Cases are not properly investigated.
- Community prefers rotation of police
- Community requested mounted units
- SAPS members don't attend the crime scene when called out.
- Need police visibility day and night like it is done in other areas.
- There is an allegation of ill-treatment by police officers when reporting cases at the CSC.
- No feedback is given to complainants by detectives on registered cases.
- Cases are closed by detectives without being informed.
- Failure to open case dockets in some instances.
- Failure to arrest suspects.
- Unavailability of the Station Commander when needed for any assistance, some don't even know who the Station Commander is.
- Community feel it is useless to raise their concerns and complaints because nothing will be done. (lost trust)
- No GBV or DV related complaints were reported during the engagements because community members mentioned that they fear for their lives
- Community is no longer prepared to report crime at the police station anymore.
- Allegation of failure to follow up clues by the police
- Allegation of failure to submit SAPS 69 to LCRC

9.2 DAY TWO REPORT: 13 JULY 2022

9.2.1 CASE CLOSED TO BE OPENED CAMPAIGN

The CSPS received 20 complaints that stems from lack of feedback and not complying with the provision of the Domestic Violence Act (DVA). For example, cases closed as undetected without informing the complainant and failing to take statements from key witnesses.

Perpetrators being released without informing the complainant. Failing to effect arrest even though the suspect is known.

9.3 DAY THREE REPORT: 14 JULY 2022

9.3.1 GENDER-BASED VIOLENCE DIALOGUE: WOMEN AND MEN SEPARATE SESSIONS

- Problems noted in the area, Domestic Violence, Stock Theft, house burglary, stealing food, clothes (school uniform); damage of property (burning clothes and destroying furniture)
- Where do you report the cases on crime happening?
- The police terrorize the community and when the crime is reported nothing is done for example an 85-year-old woman was assaulted by people who identified themselves as police officers. The police refused to open the case.
- When cases are reported, the police ask victims to bring the evidence without them going to the scene of crime to collect evidence.
- When victims report cases, they are asked if there are any man in their homes to protect them. When you go again they said leave contact details and they don't contact back.
- Bityi SAPS is not of any assistance to the community
- SAPS take statements in the street, they never visit crime scene
- SAPS (Bityi) collude with the criminals and they never follow-up on cases
- Last week police were called and they responded saying they should take the victim to the hospital- generally SAPS do not attend to crime reported in the area
- Kids were arrested without their parents' knowledge (wrongful arrest)
- The victims statement are never taken
- Lack of feedback when cases are reported
- Lack of communication
- Under reporting in the area due to fear of being killed by the perpetrators

- When reporting cases, communities are told that there are no vehicles and later threatened to be arrested if the victim persists
- The police harass and threaten the community when reporting cases
- The area is infested with drugs
- Burglary in schools-no leads in crime reported from schools
- Criminals disguise in police uniform

9.3.2. Women for change SAPS champion

- Where do you report crime?
- Six-point plan outlined

9.4 Community based solutions

- Return the mounted unit (task team) that was once tasked in the area as the situation was better when they were around
- Introduce rotational policy so that members do not get used to the area
- Province to assist with vehicles
- CPF to include SAPS members and they conduct patrols and be visible
- SAPS to conduct regular random raids to alleviate drug abuse and stock theft
- Deployment of Public Order Policing in the policing precinct

9.5 FBO

- Revisit the constitution on child discipline
- Reoffending problems
- Problem with DNA results on rape cases-they take long to be finalised
- High unemployment rates- crime causal factor

9.6 SCHOOL SAFETY

Jongintaba Senior Secondary School and Menziwa Senior Secondary School have attracted students from other areas because of their 100 percent matric results yearly, however these students are not safe as they are robbed and raped.

It is reported that there were instances where schooling was on halt for about four months due to community violence which affects the schooling programme.

9.7 MEDIA ENGAGEMENT

In ensuring maximum publicity and dissemination of information on the campaigns the programme was broadcasted live on Ingwane FM, coupled with media interviews by the Civilian Secretariat for Police Service, the Eastern Cape Department of Community Safety and the SAPS.

9.8 CSPS COMMITMENTS

- A report will be drafted for the campaign to be shared with the Ministry and National Commissioner
- Prioritize the delivery of the mobile Police station
- Address the low morale and the discipline within the station
- A team will be deployed to resuscitate the CPF structure and training will be provided
- A team to be deployed to monitor the performance and compliance of the station quarterly-report quarterly
- An improvement plan to be drafted on the performance of the station, signed by the station and the District Commander

9.9 SAPS COMMITMENTS

- SAPS Provincial Leadership to visit Bityi Police Station
- Address the challenge of resource allocation within the station
- Address fleet allocation of the station
- Conduct monthly operations to address crime in the area
- Facilitate establishment of community based structures in the fight against crime
- Come up with a plan to address outstanding cases and complains

10. RECOMMENDATIONS

10.1 CSPS RECOMMENDATIONS

- CPFs Structure to be resuscitated
- Improvement plan to be implemented by the District monitored by SAPS Provincial Office, Department of Community Safety and the CSPS
- CSPS Partnerships to provide training for CPF's and CSF's at Bityi and the surrounding areas
- The police station needs close monitoring
- The implementation of School Safety Protocol should be strengthened
- Cases of police corruption should be referred to IPID
- CSPS / Eastern Cape Department of Community Safety to conduct regular visits to monitor the improvement of service delivery at Bityi Police Station
- Ongoing engagements with the community to restore trust.
- Tavern owner's / liquor outlets, taxi industry, spaza shops, retailers, community cooperatives should participate in community programmes aimed at educating communities on responsible drinking and trading in order to understand where problems are occurring and what the causes are.
- Community businesses should adopt the business for social responsibility approach to assist in balancing business and social responsibility in Bityi as support for youth employment initiatives.
- Youth sports against crime and revenge killings in Bityi in partnership with Men for Change to impart human values and moral regeneration supported by the business community.

10.2 SAPS RECOMMENDATIONS

- Fleet Allocation of Bityi police Station to be addressed
- Provincial SAPS Complaints Section to go back to community and give feedback on complaints raised during the engagement.
- Ongoing engagements with the community to restore trust
- SAPS to develop a Turnaround Strategy for Bity Community
- All the relief shifts and future recruitment should be inclusive of both males and females
- Crime Prevention operations should be conducted regularly;

- Docket analysis and inspections should be conducted to address poor investigations and reduce the number of complaints relating to poor investigations;
- Resuscitation of the CPF to strengthen the relationship between SAPS and the community
- Bityi SAPS members to be trained and capacitated on the DVA and NI

11. CONCLUDING REMARKS

To end gender-based violence we need to break the culture of silence. "Ending gender-based violence (GBV) and ensuring the safety of women and girls, is achievable and should be a priority for all governments, institutions, communities, societies and individuals.

Community education is important. Awareness-raising sessions that help to challenge preconceived ideas and explain how survivors should be cared for must continue at local, Provincial and national levels supported by government and championed by local community structures. The involvement of the whole community and community structures is a priority in protecting girls and women, children and vulnerable people.

Report Submitted and Edited by



Ms. P Ntsaluba

Director: Communications

Date: 02/08/22.

Supported / ~~Not Supported~~

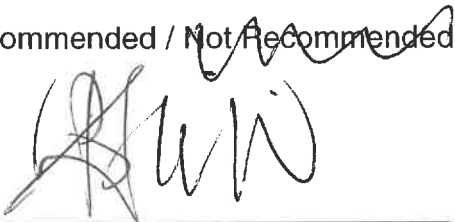


Ms Neo Mahlangu

Acting Chief Director: M&E

Date: 02/08/2022

Recommended / ~~Not Recommended~~

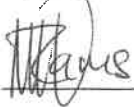


Mr. B Ntuli

Chief Director: Partnerships

Date: 02 August, 2022.

Approved / ~~Not approved~~ ^{with Amendments}



Mr. T Ramaru

Acting Secretary for Police Service

Date: 28/08/2022

RESTRICTED

| | |
|----------------|--|
| COMPILER | Col Majaja |
| OFFICE | OR Tambo District |
| | PRD Building Floor 18 Room 1867 Mthatha |
| TEL. NO. | 047 5055031 |
| E-MAIL ADDRESS | MajajaP@saps.gov.za |
| DATE | 2022-07-07 |
| SERIAL NO | 23 /2022 |

OPERATION SIKHONA
O.R. TAMBO DISTRICT
BITYI
2022-07-08 to 2022-09-30
14:00-22:00

Name of the Map : Eastern Cape

Scale : google map not according to scale

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| DISTRICT COMMISSIONER | | |
|-----------------------|-----------------|------------|
| O.R. TAMBO | MAJ GEN CETYANA | 0823347577 |

DOCC COMMAND STRUCTURE

| | | |
|-------------------------|----------------------|---------------|
| Overall Commander | Brig Ntandane | 0716757488 |
| Operational Commander | Col Majaja | 0795203656 |
| DOCC Commander | Lt Col Mbala | 0824992506 |
| Zone 2 Commander | Brig Keys | 0823017956 |
| Zone 4 | Brig Chiya | 082 374 1394 |
| Detective Services | Col Ntanjana | 082 779 7122 |
| Zone 3 Commander | Lt Col Runeyi | 082 441 8406 |
| Zone 1 Commander | Col Waka | 082 499 2528 |
| Legal Services | Col Nkohla | 082 779 7261 |
| Crime Intelligence | Col Greef | 0637748269 |
| Corporate Communication | Sgt Matola-Mvanyashe | 079 890 0742 |
| LCRC | Col Zweni | 071 493 4690 |
| NIU | Col Gomba | 082 300 8291 |
| Flying Squad | Capt Stevens | 082 444 6628 |
| POPS | Capt Mbele | 071 475 2456 |
| K9 | Capt Mkentane | 082 457 3643 |
| Mounted Unit | Capt Ndevu | 073 126 4463 |
| Stock Theft | Lt Col Mathafeni | 071 4857 520 |
| TRT | Lt Col Matoni | 079 520 3534 |
| 10111 | Capt Maliwa | 073 542 3054 |
| EXPLOSIVE | Lt Col Sogcwayi | 0852 301 1408 |
| Bityi Station Commander | Lt Col Buti | 0796960708 |
| FCS | Lt Col Mqina | 0794964803 |
| VCIU | Lt Col Sakwe | 0829211907 |



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OWN FORCES

| UNIT | COMMANDER | CALL SIGN | CELL NR | PERSONELL | VEHICLES |
|--------------------|-----------------|-----------|--------------|-----------|-------------------------------|
| POP | Capt Gwebityala | P8-A1 | 0825294321 | 16 | 03 |
| NIU | Capt Mpolase | Ti- 01 | 082 774 4377 | 08 | 02 |
| Mounted | W/O Janda | Mh- 06 | 073 6718 923 | 06 | 02, 06 Horses, 01 Truck |
| K9 | W/O Gudla | H2 | 071 261 5554 | 05 | 02, 03 Dogs |
| Vispol | Capt Goniwe | BT 2 | 0739765523 | 18 | 05 |
| CIG | Capt Nkalane | | 0713835041 | 04 | 02 |
| Detective | Capt Ngqeleni | | 0727307381 | 06 | 02 |
| LCRC | Capt Jamba | | 082 301 1123 | 02 | 01 |
| Stock Theft | Capt Tsheme | | 0795203519 | 08 | 04 |
| Flying Squad | W/O Mnandi | | 079 896 7356 | 07 | 02 |
| TRT | W/O Jack | | 0820659870 | 24 | 05 |
| Hostage Negotiator | Cst TOKI | | 079 184 9206 | 01 | 01 |
| FCS | Capt Nomanjila | | 0826975920 | 04 | 02 |
| VCIU | Capt Mvemve | | 0823018621 | 04 | 02 |

| OTHER FORCES | | | | |
|---------------------|----------------|--------------|--------------|---------------|
| PROVINCIAL TRAFFIC | Mr. Menye | 063 255 3081 | 08 x members | 04x Vehicles |
| LOCAL TRAFFICS | Mr. Tshisa | 083 649 1712 | 08 x members | 04 x Vehicles |
| KSD LAW ENFORCEMENT | Dir Kettledas | 071 311 0327 | 08 x members | 02x Vehicles |
| HOME AFFAIRS | Mr Ndzulu | 066 305 8841 | 04 x members | 02 x Vehicles |
| LIQUOR BOARD | Miss Mayathula | 071 603 1438 | 02 x members | 01 x Vehicle |
| DISASTER MANAGEMENT | Mr. Mgobhozi | 078 363 0979 | 02 x members | 01 x Vehicle |
| FIRE BRIGADE | Mr Mbibi | 076 203 5258 | 02 x members | 01 x vehicle |

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| | | | | |
|------------------------|---------------|--------------|------------|---------------|
| SOCIAL DEVELOPMENT | Miss Manakaza | 0795277455 | 04 | 02 x vehicles |
| OR TAMBO PUBLIC SAFETY | Mr Mbengo | 082 697 4483 | 02 members | 01 x vehicles |
| EMS | Mr Somdaka | 083 974 3971 | 02 members | 01 x vehicles |

1. SITUATION

1.1 Background

One of the greatest threat to the future of Bityi area is the continuing escalation of crime , house robbery, murder, stock theft, rape, car jacking, business robbery and attempted murder. Some of these crimes such as murder and rape are GBVF related. These crimes are perpetrated by abuse of liquor, proliferation of firearms, ammunition, drugs, dangerous weapons, broken families, moral degeneration and poor environmental design in particular.

To that effect, OR Tambo District Commissioner , Maj General Cetyana deemed it utmost necessary with urgency it warrants for a multi-disciplinary operation to be embarked at Bityi and more focus to be put on Nqwati, Phingilili, Krancolo, Xhwili, Mphesheya, Xhongora, Bhokisini, Mdeni, Mqhekezweni, N2 South. The name of an Operation being Operation Sikhona to take effect from 2022-07-08 to 2022-09-30. The timings will vary from 14:00 to 22:00. Due to possible crime displacement , a CTA and CPA will inform a change of deployment Plan towards achieving a stated goal.

1.2 ORIENTATION

Bityi Police Station falls under OR Tambo District in the Eastern Cape Province.

It is situated in the rural area at about 60 km away from Mthatha . It is adjacent to N2 North along which motorists, tourists and Cash delivery vehicles travel through on a daily basis.

Bityi Poling area is wide such that it borders Idutywa in the South, Mthatha in the North

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CR TAMBO DISTRICT MAP



1.2 BEFORE

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1.3.1 Information gathering by members of Crime Intelligence to connect pro-active, combating and investigation approaches.

1.3.2 **POSSIBILITIES/THREATS**

- Unknown suspects/criminals
- Availability of illegal firearms/ammunition/Dangerous weapons.
- Repeat Offenders.
- Conspiracy to kill potential witnesses
- Escalating of murders and Rapes
- Armed syndicates
- Carjacking
- Smuggle of Liquor, Drugs and Firearms.
- Attack on Police

1.4 **DURING**

1.4.1 Searching for Illegal Firearms, dangerous weapons and Drugs by members of VISPOL, NIU, TRT, K9, Flying Squad, Mounted Unit and POP

Raid for illegal liquor outlets by members of Liquor Board, VISPOL, Law Enforcement.

To erect and conduct a Road block, VCP by members of Vispol, Flying Squad, Highway Patrol, VCIU, K9, Local Traffics, Detectives, POP, TRT, NIU, Home Affairs and Provincial Traffic.

To conduct stop and search by members of Vispol, K9, POP, TRT, NIU, Flying Squad, Highway Patrol, local Law enforcement, Home Affairs.

To distribute pamphlets and embark on loud hailing against crime by members of communication.

To conduct crime awareness campaigns/Imbizo by Social Crime Prevention, FCS, Social Development, Education, Municipalities, Traditional leaders, Youth desk, CPF, OR Tambo GBV Team, JMC, Women's Network and Men for Change

Trace and arrest wanted suspects by members of detectives, FCS, Organised crime Unit, Stock theft Unit, VCIU and DPCI.

To patrol, search for suspicious vehicles, people along N2 South and R61 West by members of Flying squad and High Way Patrol Unit.

To trace and arrest undocumented people by Home Affairs and Vispol.

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1.4.2 POSSIBILITIES/THREATS

- Intimidation and killing of potential witnesses
- Recruitment of young children and mentally challenged people to drug related activities.
- Attack on police and ambushing of police vehicles
- Disruption of school programmes by drug lords activities
- Non-compliance to the Firearms Act by the owners
- Non-compliance to Disaster management Act and Regulations
- Unoccupied/dilapidated buildings
- Carjackings/Truck hijacking.
- Killing of innocent people
- Stealing of stock from female single parents and elders.
- Vulnerable groups are robbed of their assets.

1.5 AFTER

1.5.1 INTENTIONS/MODUS OPERANDI OF THE SUSPECTS, CRIMINALS NOT FOR THE POLICE

- Movement of suspects from one place to another
- Displacement of crime/GBVF.
- Killing of witnesses/Innocent people.
- Revenge attacks.
- Organised crime/syndicates.

1.5.2 POSSIBILITIES/THREATS

- Possible escaping from lawful custody by suspects
- Killing of potential witnesses and victims
- Retaliation emanating from disruptive Police actions
- Attack on Police
- Poor infrastructure

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2. GOAL

To protect and serve the community of Bityi area and tourists thereby ensuring safety for all including their property.

3. **OPERATIONAL CONCEPTS** (these are the action steps /operational solutions /interventions O.R. Tambo District is going to implement thereby dealing with identified modus operandi, threats and possibilities identified as per situational awareness as well as threats analysis. These actions will be done before the commencement, during and after the operation.

3.1

PILLAR 1 - CRIME INTELLIGENCE

- To **DEVELOP** situation crime analysis and current emerging trends and
- To **CONDUCT** Collection and collation of intelligence for operational strategies
- To **DEVELOP** network operations in identified syndicates (section 252A investigations)
- To **INTERVIEW** arrested suspects
- To **ATTEND** crime scenes to gather intelligence in support of the investigation
- To **ACTIVATE** networks in support of investigation at crime scenes
- To **ASSIST** with application of Section 205 in support of the investigations
- To **CONDUCT** Handling of agents when dealing with section 252(A) operations
- To **PROVIDE** profiles for arrested and identified suspects
- To **PROVIDE** and monitor tactical packages in support of disruptive operations and law enforcement to OCC
- To **COORDINATE** the ICC meeting
- To **COORDINATE** daily intelligence (including intelligence packages) within Mthatha Cluster.
- To **CONDUCT** profiling as requested by Command Centre Detective Desk (2nd level Advanced profiling – person, vehicle, telephone, modus operandi)
- To **CONDUCT** linkage analysis of suspects.
- To **CONDUCT** communication analysis on targets identified.
- To **CONDUCT** daily update databases (tactical packages issued, suspect names, aliases, telephone numbers, addresses, photos).
- To **COMPILE** a Modus Operandi Matrix on suspects
- To **ANALYSE** all old cases
- To **COMPILE** suspects Modus Operandi Matrix on the root causes
- To **COMPILE** a Prison Modus Operandi
- To **COMPILE** Crime scene Modus Operandi

PILLAR 2 – PRO-ACTIVE APPROACH

RESTRICTED

- To **CONDUCT** Stop and searches by Vispol and Law Enforcement
- To conduct crime awareness campaign by members of Vispol.
- To **DOMINATE** the area limited to O.R.Tambo District and through high police visibility by members of Vispol and Law Enforcement.
- To **PATROL** the identified hot spot areas by members of Vispol and Law Enforcement.
- To **CONDUCT** blue lamp patrols at night by members of Vispol and Law Enforcement.
- To **ENFORCE** By-Laws [Liquor / 2nd Hand Goods] by Law Enforcement, FLASH and Fire Safety & Emergency Services
- To **ENFORCE** Road Traffic Act by Provincial Traffic , Local Traffic, LAW enforcement
- To **ATTEND** Parole Board meetings by Sector Managers and CPF
- To **ENFORCE** Dangerous Weapon Act by Vispol, K9.
- To **ENFORCE** Sec 102 of the Firearm Control Act by Designated Firearm Officers
- To **ENSURE** a quick response to crime scenes by members of Vispol, Detectives, LCRC and other role players.
- To **ENSURE** a multi-disciplinary approach to enhance visibility within the hotspots by all role players
- To **CONDUCT** Firearm Compliance inspections at legal firearm owners by FLASH
- To **ENSURE** proper crime scene management by 1st responders
- To **CONDUCT** crime summits with the community to address attacks on police by the Sector Managers and CPF
- To **CONDUCT** proper briefing and debriefing by Operational Commanders
- To **UPDATE** the SIP and Station Profile on a continuous basis by MIC, CIMAC and Sector Managers
- To **SECURE** Court during high profile prisoners cases by NIU, Vispol and Traffic
- To **CAPTURE** all successes on OPAM by Data Captures.
- To **ENSURE** the effective implementation of the safer OR Tambo District by all role players

PILLAR 3 – COMBAT APPROACH

- To **CONDUCT** confirmed intelligence driven operations on targets by members of NIU, POP, K9, LCRC and Detectives
- To **PROVIDE** operational support on tracing and apprehension of dangerous criminals by members of NIU and POP.
- To **CONDUCT** Stop and searches by members of NIU and POP.
- To **KEEP READY** to **DEPLOY** for any medium to high risk by members of NIU and TRT
- To **CONDUCT** Way lay operations by members of Stock theft, NIU and POP.
- To **CONDUCT** road blocks and VCP's at strategic points within the area limited to OR Tambo District by all related role-players.
- To **SEARCH** specific targets at identified Correctional Services facilities by members of NIU, POP and K9.
- To **ESCORT** dangerous suspects to and from courts by members of NIU and POP

RESTRICTED

- To **PROVIDE** crowd management within the area limited to Northern, Southern areas by members of POP.

PILLAR 4 – DETECTION & FORENSIC APPROACH

DETECTIVES

- To **ACTIVATE** Operational Intervention:- The 72 hour Activation Plan to address these attacks through multi- disciplinary collaboration has yielded good successes and security assessments on stations that need security upgrades are being attended to ensure police safety.
- To **FOCUS** on crime scene management and ensure forensic evidence is obtained.
- To **CONDUCT** court directed intelligence driven investigations with Crime Intelligence
- To **CONDUCT** buy and bust operations to address organised crimes
- To **UTILISE** dedicated NPA business unit
- To **ENSURE** finalisation of Court cases
- To **OPPOSE** bail applications
- To **MONITOR** bail appeals, convictions and sentencing
- To **UTILISE** Witness Protection Programme Effectively
- To **ENSURE** system usage ie ICDMS, NPIS, PVS and taking of buccal samples consistently

CR & CSM

- To **ENSURE** crime scene attendance and monitoring with regards to identified crime by LCRC, Prov CSI and FSL
- To **COORDINATE** and/or fast tracking of the fingerprints processes for identified crime scenes
- To **OBTAIN** and provide forensic leads/reports (DNA, ballistic and fingerprints) to enhance investigations
- To **COORDINATE** evidence, information and forensic leads to enhance the detection of crime

DOCC

- To **RECEIVE** all documentary reported incidents (including Incident Forms for incidents reported via operational communication) to the DOCC and submit it to the Logging Desk for recording and mapping of the geographical lay-out of the incident on the combat boards.
- To **DISTRIBUTE** of all written communications (including tasking) completed in the DOCC to designated role-players/disciplines (e.g. faxes, emails, forms completed).
- To **COORDINATE** all operations as per Event Matrix

RESTRICTED

PILLAR 5 - COMMUNICATION

- To **RESTORE** trust in the SAPS
- To **ISSUE** media statements on successes, convictions and sentences achieved either daily or weekly
- To **ISSUE** media statements on a significant number of firearms, drugs and other exhibits seized
- To **ISSUE** media statements on arrests effected by operational members and specialised units.
- To **MONITOR** the successes of all disciplines on daily basis on the various social media.
- To **ATTEND** serious scenes and liaise with media representatives
- To **SCHEDULE** regular radio slots with radio stations on awareness and successes achieved.
- To **MARKET** the successes of the police on social media on daily basis

- To **COORDINATE** and implement social crime prevention programmes with relevant stations according to the crime trends and threats emanating from DOCC

- To **RECEIVE** of all documentary reported incidents (including Incident Forms for incidents reported via operational communication) and submit it to the Logging Desk for recording and mapping of the geographical lay-out of the incident on the combat boards.
- To **DISTRIBUTE** all written communications (including taskings) completed to designated role-players/disciplines (e.g. faxes, emails, forms completed).

3.2 ARREST POLICY

Arrest to be in terms of applicable legislation,

- Criminal Procedure Act 57/1977
- Constitution
- SAPS Act 68/1995,
- Road Traffic Act 93/1996
- Eastern Cape Liquor Act 10/2003
- Firearms Control Act 60/2000
- Drug Trafficking Act 140/1992

3.3 USE OF FORCE

Use of force must be in line with the content of national instruction 1/2016.

a. RESERVED DECISION

- These are the decisions that the operational commander needs to put in his/her plan during the execution of the operation that must be adhered to.

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4. EXECUTION

(Specific taskings).

PILLAR 1

Unit : CRIME INTELLIGENCE
Call Sign : 01
Commander : Capt Nkalane
Cell no : 0713835041
Time : Duration of operation
Task : To **CONDUCT** Collection and collation of intelligence

Action Area : Bityi
Purpose : To gather intelligence.
Personnel : 04 x members
Resources : 02 x Vehicles

Unit : VISPOL
Call Sign : M1
Commander : Capt Goniwe
Cell no : 0739765523
Time : Duration of the operation
Task : To **CONDUCT** Stop and searches
Action Area : Bityi
Purpose : To arrest perpetrators of crime
Personnel : 18 x members
Resources : 05 x Vehicles

Unit : POP
Call Sign : P8-A1
Commander : Captain Gwebityala
Cell no : 0825294321
Time : Duration of operation
Task : To **search for unlicensed firearms**
: To **MANAGE** all protest actions.
Action Area : Bityi
Purpose : To arrest dangerous criminals
: To keep ready to attend to crowd management
Personnel : 16 x members
Resources : 03 x Vehicles

RESTRICTED

Unit : NIU
Call Sign : TI01
Commander : Captain Mpolase
Cell no : 082 774 4377
Time : Duration of operation
Task : To **Search for unlicensed firearms**
 To escort high profile prisoners
Action Area : Bityi
Purpose : To arrest dangerous criminals.
Personnel : 08 x members
Resources : 02 x Vehicles

Unit : K9
Call Sign : H2
Commander : W/O Gudla
Cell no : 071 261 5554
Time : Duration of operation
Task : To **Patrol**
 To ENSURE a quick response to crime scenes
Action Area : Bityi
Purpose : To arrest perpetrators of crime.
Personnel : 05 x members
Resources : 02 x Vehicles

Unit : MOUNTED
Call Sign : MH-6
Commander : W/O Janda
Cell no : 073 671 8923
Time : Duration of operation
Task : To patrol
Action Area : Bityi
Purpose : To Patrol
Personnel : 06 x members
Resources : 06 x Horses
 : 02 x Vehicles, 1x truck

Unit : DETECTIVE
Call Sign : 01
Commander : Capt Ngqeleni
Cell no : 0727307381
Time : Duration of operation
Task : To investigate
Action Area : Bityi
Purpose : To trace and arrest wanted suspects
Personnel : 6 x members
Resources : 02 x Vehicles

Unit : LCRC
Call Sign : 01

RESTRICTED

Commander : Captain Jamba
Cell no : 082 301 1123
Time : Duration of operation
Task : To **ENSURE** a quick response to crime scenes.
Action Area : Bityi
Purpose : To gather crime scene information.
Personnel : 02 x members
Resources : 01 x Vehicles

Provincial Traffic

Task : To CONDUCT Roadblocks/VCP'S
Action Area : Bityi
Purpose : Performance of high visibility
Personnel : 08 x members
Resources : 04 x Vehicles

Local Traffics

Task : To CONDUCT Roadblocks/VCP'S
Action Area : Bityi
Purpose : Performance of high visibility
Personnel : 08 x members
Resources : 04 x Vehicles

Law Enforcement

Task : To ENSURE that BI-Laws are enforced
To conduct Roadblock/VCP'S
Action Area : Bityi
Purpose : Performance of high visibility
Personnel : 08 x members
Resources : 02 x Vehicles

Social Development/Partners

Task : Give support to victim of crime and children in conflict with the Law. Awareness campaigns against contact crime.
Action Area : Bityi
Purpose : Empowerment of victims of crime.
Personnel : 12 x members
Resources : 06 x Vehicles

HOME AFFAIRS

Task : Arresting and deportation of undocumented immigrants
Action Area : Bityi
Purpose : Arresting and deportation of undocumented immigrants
Personnel : 04 x members
Resources : 02x Vehicles

RESTRICTED

4.2 COORDINATING INSTRUCTIONS

4.2.1 ESSENTIAL ELEMENTS OF INFORMATION

Any question utilizing the key words below in respect of the mission, will be seen as an EEI. (what you need to know during the operation, so that you can be able to manoeuvre the movement of your operators) .e.g.

- Any suspect arrested?
- What means of transportation are they using?
- Are there any firearms recovered? If so how many?
- Is there any affiliation by local gangs with the prison numbered gangs?
- How are they sourcing firearms and drugs?

4.2.2 SITUATIONAL REPORTS

Hourly sitreps to be reported to DOCC and the DOCC to give an hour situational report to the POCC.

4.2.3 LOCATION OF DOCC

DOCC will be situated at PRD building 18th floor Mthatha
Telephone number: 047 5055 040
And email address: DazanaN @Saps.gov.za

4.3 MEDIA OFFICER

Names, contact details as well as the responsibilities and location of the media officers.

Name: Sgt Matola-Mvanyashe
Telephone no: 079 890 0742
Address : PRD Building 18th floor Mthatha

4.4 LEGAL OFFICER

Names contact details and responsibilities of the legal officers (e.g.: giving legal advice during the operation).

Name: Col Nkohla
Contact no: 082 779 7261
Address : PRD Building 11th floor Mthatha

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4.5 COORDINATION

All operational activities to be reported via SAP 594

All successes and operations to be captured on the OPAM system

4.6 SPECIAL INSTRUCTIONS

To comply with SOP regarding the execution of a particular task as guideline.

5 ADMINISTRATION & CONTROL

5.1 DOCC STRUCTURE

Must be in line with the type of operation and be determined by the operational commander for the execution operation.

5.2 RADIO NETWORK

Radio voice procedures must be explained during the briefing sessions.

Operational channels for the operation must be determined and tested before the commencement of the operation as well as the alternative or backup channels.

Different channels for specific units must be established to avoid congestion on the radio channels.

The technician's contact details must be made available for any technical problems for the duration of the operation.

5.3 SPECIAL EQUIPMENT:

- Pyrotechnics
- Cameras
- Helicopters
- Radio technical support
- Police Hand Radio
- Side Arms
- Bullet Resistant Vest
- Hard top vehicles
- Hand Gloves
- Shot spotter
- This also include tactical specialised equipment.

5.4 DRESS CODE

- All operational members to be dressed (according to their operational specialisation) in field dress.
- Crime intelligence and detective members must be in civilian clothes with appointment certificates.

RESTRICTED

5.5 ARRESTED PERSONS

All arrested persons must be transported to the nearest police station for processing
.all recovered/confiscated items are to be removed and detained at Stations.
Proper records of all arrested/recoveries must be kept by the responsible members
as well as the Operational Commander.

5.6 MEDICAL EVACUATION:

Two different hospitals per operational areas must be identified as follows:
One for SAPS members: St Mary's Hospital and Mthatha private hospital
And the other for public or Community.

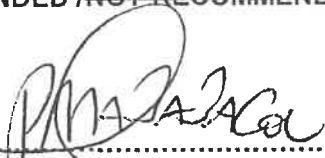
5.7 EMERGENCY FREQUENCY

In case of natural disaster, emergency channel must be established from provincial
emergency services.

5.8 BRIEFING AND DEBRIEFING

It will be done before and after an operation of every intervention as determined by
the operational commander according to SWOT method.

RECOMMENDED /NOT RECOMMENDED



.....COL
OPERATIONAL COMMANDER: SAPS:OR TAMBO DISTRICT
P. MAJAJA
DATE :2022/07/07

APPROVED/NOT APPROVED



.....MAJ GENERAL
DISTRICT COMMISSIONER:SAPS:OR TAMBO DISTRICT
P.V. CEYANA
DATE :2022/07/07



**BITYI POLICE STATION
IMPLEMENTATION IMPROVEMENT PLAN**

DATE: 11 -14 JULY 2022

Purpose: To record improvement efforts and progress on implementation of recommendations made by Civilian Secretariat for Police Service to Bityi police station.

Directions:

- The Improvement plan must be approved for implementation by the District Commander
- A clear action must be developed for each shortcoming identified.
- Distribute copies of the improvement plan to all the commanders that need to implement recommendations.
- The District Office will be responsible for monitoring implementation of the plan
- Review and update regularly during management meetings. *(table A and table B)*
- Monthly reports to be provided to the Provincial Secretariat and Provincial SAPS (Compliance Forum) in order to assess progress and advice further *(table A, B & C)*
- National SAPS and the CSPS will conduct quarterly evaluations on progress *(table A, B, C & D)*

Goal: To improve the station's service delivery performance and compliance with DVA obligations.

SAPS, as represented by the Station Commander or Authorised Officer: _____ *(rank, name and*

force number), designation *(if not Station Commander)*: _____ undertakes to implement the key actions attached to this

improvement plan in order to improve DVA implementation and compliance by the police station.

Signature _____

Date _____

Improvement plan approved by the District Commander: _____ *rank, name and force number)*,

designation *(if approved by delegated official)*: _____

Signature _____



| NO | Findings <i>Shortcomings identified</i> | Recommendations <i>Desired state/what needs to be achieved</i> | Key Actions <i>How do we achieve?</i> | Responsibilities <i>Who Will Do It?</i> | Timeline <i>By When? (D/M/Y)</i> | Resources <i>(Financial, human, & other resources required)</i> |
|-------------------|--|--|--|--|-------------------------------------|--|
| 1. DVA COMPLIANCE | Regulatory non-compliance | Disciplinary actions should be taken against all members who fail to comply with DVA. | | Station commander | Immediately | |
| | Poor administration when dealing with DVA | | Workshop on the implementation of the DVA to improve compliance | District commander | | |
| | Members which are generally not conversant with DVA implementation | Members should be capacitated on the implementation of DVA | | | | |
| | Poor recording of domestic violence incidents | | | | | |
| | Poor command and control | Steps should be taken against members who do not adhere to instructions | Disciplinary actions against members will be instituted | | | |
| | <ul style="list-style-type: none"> • Inspections conducted on an adhoc basis • Mistakes are not identified for correction • Members do not adhere to instructions • No follow up made to ensure compliance to instructions • No clear instructions provided for cases closed as undetected. | <ul style="list-style-type: none"> GBV desk should be established and resourced with trained members Steps should be taken against commanders who fail to conduct inspections Station order should be developed that respond to | <ul style="list-style-type: none"> GBV Desk will be implemented in consultation with the province | | | |



| NO | Findings <i>Shortcomings identified</i> | Recommendations <i>Desired state/what needs to be achieved</i> | Key Actions <i>How do we achieve?</i> | Responsibilities <i>Who Will Do It?</i> | Timeline <i>By When? (D/M/Y)</i> | Resources <i>(financial, human, & other resources required)</i> |
|----|--|--|--|--|-------------------------------------|--|
| | <ul style="list-style-type: none"> GBV desk is not implemented | the challenges of the policing area | | | | |
| | There is generally shortage of resources (both material and physical resources). Thus impacting negatively on response time and police visibility. | More members and vehicles should be deployed | Place newly appointed constables after the successful completion of their basic training | Brig De Klerk | 5 months | Lt Alexander Colonel Alexander |
| | High fuel expenditure as members reside at Mthatha which is 40 km away due non availability of police quarters | Station to ascertain that members are authorized to be transported by official cars | Head Office to accelerate the delivery of park homes to be used as police barracks | Division: SCM Head office | | Training for the detective branch should be conducted in order to capacitate the investigators |
| | There are no unmarked vehicles to transport victims of GBV and children in conflict with the law | Assess status of vehicles and training should be provided on fleet management | | Col Buswana | 30 Days | |
| | Vehicles take longer at the garage as 8 out 16 vehicles are at the garage and impact negatively at the garage. | SAPS garage turnaround strategy should be developed to deal with backlog at the garage | | | | |

2. RESOURCING



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Province of the
EASTERN CAPE
SAFETY & LIAISON



| NO | Findings <i>Shortcomings/identified</i> | Recommendations <i>Desired state/what needs to be achieved</i> | Key Actions <i>How do we achieve?</i> | Responsibilities <i>Who Will Do It?</i> | Timeline <i>By When? (D/M/Y)</i> | Resources <i>(financial, human, & other resources required)</i> |
|----|---|--|---|--|---|--|
| | <p>Mismanagement of state vehicles as vehicles are always at the garage and some vehicles are not functional due to flat tyres</p> | <p>Assess status of vehicles and training should be provided on fleet management</p> | <p>Assess status of vehicles and empower Station Commander, Detective Commander and Vispol Commander on vehicle management and control in terms of NI 4/2011</p> <p>Station to activate procurement of tyres</p> | <p>Col Buswana</p> | <p>30 Days</p> | |
| | <p>The station has 10 detectives on the Fixed Establishment but 9 actual, as one transfer was not replaced. This impacts on investigation due to high workload (on average detectives have 180 docket on hand).</p> | <p>More trained detectives should be deployed</p> | <p>Advertise posts for filling during promotion in terms of NI 5/2015 or in terms of transfer policy (the latter depending on the no of posts available for post promotion process)</p> <p>To reduce the no of dockets on hand, a dockets audit will be conducted</p> | <p>District Commander Detective commander Detective group leader</p> | <p>60 days (August to September 2022)</p> | |



| NO | Findings <i>Shortcomings identified</i> | Recommendations <i>Desired state/what needs to be achieved</i> | Key Actions <i>How do we achieve?</i> | Responsibilities <i>Who Will Do It?</i> | Timeline <i>By When? (D/M/Y)</i> | Resources <i>(financial, human, & other resources required)</i> |
|-----------------------------|---|---|--|--|-------------------------------------|--|
| | High telephone expenditure due to uncontrolled access to telephones | Stringent measure should be put in place in order control telephone usage | Telephone management system to be installed by Provincial Technology Management Services To conduct in service training on finance matters and monitor | Provincial TMS | | |
| 3. POLICE CHALLENGES | The policing precinct is difficult to police due to vastness of the area and mountainous and gravel terrain | Satellite police stations should be built at hotpot areas with additional members | To intensify patrols in hot spot areas To conduct vehicle, check points Blue light patrols Compliance inspection on legal taverns Closing of illegal outlets. Stop and searches The following forces will be responsible for the planned operations. <ul style="list-style-type: none"> • K9 Unit • Flying Squad • Mounted Unit • POP • NIU | Col Majaja | Weekly | |



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| NO | Findings <i>Shortcomings identified</i> | Recommendations <i>Desired state/what needs to be achieved</i> | Key Actions <i>How do we achieve?</i> | Responsibilities <i>Who Will Do it?</i> | Timeline <i>By When? (DMMY)</i> | Resources <i>(financial, human, & other resources required)</i> |
|----|---|---|---|--|------------------------------------|--|
| | High levels of GBV, robberies and murder related crimes | A strategy to reduce crime at Bityi should be developed | <p>To intensify patrols in hot spot areas</p> <p>To conduct vehicle, check points</p> <p>Blue light patrols</p> <p>Compliance inspection on legal taverns</p> <p>Closing of illegal outlets.</p> <p>Stop and searches</p> <p>The following forces will be responsible for the planned operations.</p> <ul style="list-style-type: none"> • K9 Unit • Flying Squad • Mounted Unit • POP • NIU | Col Majaja | Weekly | |



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| NO | Findings <i>Shortcomings identified</i> | Recommendations <i>Desired state/what needs to be achieved</i> | Key Actions <i>How do we achieve?</i> | Responsibilities <i>Who Will Do It?</i> | Timeline <i>By When? (Date)</i> | Resources <i>(financial, human & other resources required)</i> |
|--|--|--|--|--|------------------------------------|---|
| 4. ISSUE S EMANATING FROM COMMUNITY ENGAGEMENT | Allegations that the police terrorize the community | Cases of police corruption should be referred to IPID for recommendation | Robust awareness campaign in the area | SAPS | | |
| | Community is not treated with dignity and respect as prescribed in the code of conduct | Educate community on available entities that deal with police misconduct | Contact details of SAPS complaints line will be visible at CSC | CSPS IPID | | |
| | Poor management of the crime scenes and evidence not collected from crime scenes | | | | | |
| | There is generally no feedback to victims across all crime categories | | | | | |
| | Cases reported are not recorded and case numbers not provided | | | | | |
| | Bityi police station collude with criminals and they never follow-up on cases | | | | | |
| | Burglary in schools-no leads on crimes reported from schools | The implementation of School Safety Protocol should be strengthened | | | | |
| | Criminals disguise in police uniform | Crime Prevention operations should be conducted regularly | | | | |



| No | Findings <i>Shortcomings identified</i> | Recommendations <i>Desired state/what needs to be achieved</i> | Key Actions <i>How do we achieve?</i> | Responsibilities <i>Who Will Do it?</i> | Timeline <i>By When? (D/M/Y)</i> | Resources <i>(financial, human, & other resources required)</i> |
|----|---|---|--|--|-------------------------------------|--|
| | Male GBV victims are not comfortable reporting to female members | All the relief shifts and future recruitment should be inclusive of male's females and difference races | Circulation of stolen with serial numbers, which will assist in resolving cases | | | |
| | The areas are infested with drugs and illegal firearms | A strategy to reduce crime at Bityi should be developed | To intensify patrols in hot spot areas To conduct vehicle, check points Blue light patrols Compliance inspection on legal taverns Closing of illegal outlets. Stop and searches | | | |
| | Under reporting in the area due to fear of being killed by the perpetrators | Assess and investigate Service Delivery Complaints reported | | | | |
| | Overfamiliarity of the place by SAPS | Rotational policing to deal with over familiarity of members | | | | |



| NO | Findings <i>Shortcomings identified</i> | Recommendations <i>Desired state/what needs to be achieved</i> | Key Actions <i>How do we achieve?</i> | Responsibilities <i>Who Will Do it?</i> | Timeline <i>By When? (D/M/Y)</i> | Resources <i>(financial, human, & other resources required)</i> |
|----|---|--|---|--|-------------------------------------|--|
| | <p>Local Community policing is dysfunctional</p> <p>Civil Society and faith based structures are dysfunctional</p> <p>Forensic results take long, especially for rape cases</p> | <p>Establish or resuscitating community policing structures and provide training</p> <p>SAPS to fast track the building of provincial laboratory</p> | <p>CSPS will provide CPF training and Provincial Secretariat will establish CPF structure</p> | <p>CSPS Provincial Secretariat</p> <p>SAPS</p> | <p>End of October 2022</p> | |



| NO | Findings <i>Shortcomings identified</i> | Recommendations <i>Desired state/what needs to be achieved</i> | Key Actions <i>How do we achieve?</i> | Responsibilities <i>Who Will Do It?</i> | Timeline <i>By When? (D/M/Y)</i> | Resources <i>(financial, human, & other resources required)</i> |
|---|--|---|---|--|--|--|
| 5. COMPLAINTS EMANATING FROM CASE CLOSED CAMPAIGN | <p>The CSPS received complaints that stems from lack of feedback and not complying with the provision of the DVA.</p> <p>e.g. cases closed as undetected without informing the complainant and failing to take statements from key witnesses,</p> <p>Perpetrators are released without informing the complainant</p> | <p>Assess and investigate Service Complaints reported</p> | <p>interview the relevant stakeholders</p> <p>Identify the root causes in order to empower member with identified relevant shortcomings</p> | | <p>Colonel Gqibitole/District appointed investigator</p> | |



B. OPERATIONAL RISK ASSESSMENT

| RISKS (what could impact on the successful implementation of actions identified) | RISK ANALYSIS MATRIX (tick appropriate boxes) | | | | | | MITIGATION (what will be put in place to remedy identified challenges) |
|---|---|-----|------|--------|-----|------|--|
| | Likelihood | | | Impact | | | |
| | Low | Med | High | Low | Med | High | |
| Non-compliance with the timeframes | | X | | | | X | The office of the PC and CSPS to monitor in order to ensure implementation |
| Not implementing the improvement plan | | X | | | | X | |

C. PROGRESS REPORT – (to be presented monthly during management meetings and monitored by the cluster)

| NO | ACTION STEPS | PROGRESS MADE | COMMENTS |
|----|--------------|---------------|----------|
| 1. | | | |
| 2. | | | |

BITYI COMMUNITY SAFETY PLAN

| INTEGOVERNMENTAL IMPLEMENTATION PLAN TO PROMOTE COMMUNITY SAFETY THROUGH SOCIAL COHESION IN BITYI | | | | | | | |
|--|---|--|--------|---------------|------------------|--|--|
| Contributing Factors to Crime and Erosion of Social Cohesion | KEY ACTIONS | INDICATOR | BUDGET | Annual Target | Target Quarter 1 | Lead Departments /Partners | Outcomes |
| <p>1. Lack of trust between the criminal justice system and the community due to fear of criminals and killings of people at night</p> | <ul style="list-style-type: none"> • Mobilise community to build trust between the community and the police and the whole criminal justice system • Conduct oversight visits at Bityi Police station • Improve Police visibility | <ul style="list-style-type: none"> • No of crime prevention awareness, dialogues conducted. • Number of people reached through campaigns and media platforms • No of oversight recommendations implemented • No of JCPSC accountability programmes • No of operations conducted and arrests in Bityi policing precincts | | | | <p>SAPS, DOJ, Correctional Services, NPA, DOCS, DSD, KSD, DOE, SANDF, DSRAC, COGTA, CSPPS, OR TAMBO M, MRM, Community Structures</p> | <p>Increased community participation in community safety</p> |

BITYI COMMUNITY SAFETY PLAN

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| <p>Lack of trust between the criminal justice system and the community due to fear of criminals and killings of people at night</p> | <ul style="list-style-type: none"> Conduct safety audits | <ul style="list-style-type: none"> No of recommendations and finding shared with the community | | | |
| <p>2. Community in distress due high levels criminality</p> | <ul style="list-style-type: none"> Provides physco-social support to victims of crime | <ul style="list-style-type: none"> Number of people receiving counselling | | <p>MRM, DSD, DOH, NGO's, SAMFO, OR Tambo, KSD, DOJ, COGTA, House of Traditional Leaders</p> | <p>Victim Empowerment</p> |
| <p>3. Lack of community structure to deal with safety issues</p> | <ul style="list-style-type: none"> Train community organisations Establish a co-ordinating structure or a forum to holistically address | <ul style="list-style-type: none"> Number of NGO's supported with resources through EPWP and others Number of resolution implemented No of structures established | | <p>DOCS, SAPS, KSD, OR Tambo Municipality, KSD DSD, DOE, CSPS, MRM, SAMFO, Rural Women, DOE, NYDA, YOUTH COMMISSION</p> | <p>Prevention of Violence</p> |

BITYI COMMUNITY SAFETY PLAN

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| <p>4. Stock Theft</p> | <p>community challenges</p> <ul style="list-style-type: none"> Capacitate community structure Conduct Brand stock campaigns Establish Rural Safety Committee Establish traditional policing Improve co-ordination of anti-stock theft unit and Bityi station | <ul style="list-style-type: none"> No of volunteers trained on community safety No of youth structures established No of campaigns to brand animals conducted No of animals branded and recovered Number of cases opened at traditional policing CSC No of arrests and convictions of stock thieves No of cases opened at Bityi police station and | | <p>DRDAR SAPS, NPA, KSD SANDF, ,DOCS, House of Traditional Leaders, OR Tambo Municipality, KSD, DSD, DOE, CSPPS, MRM, SAMFO, Rural Women, SANDF</p> | <p>Efficient and effective Criminal Justice System</p> |
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BITYI COMMUNITY SAFETY PLAN

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| | | | | | <ul style="list-style-type: none"> • Deploy specialised units and technology to combat stock theft | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | <p>referred to Stock Theft Units</p> <ul style="list-style-type: none"> • Number of operations conducted • Pilot drone usage to combat stock theft in Bityi | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

