



MINISTRY OF POLICE
REPUBLIC OF SOUTH AFRICA

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Minister of Police Minister Fikile Mbalula launches a social media campaign #MYPOLICESTATION

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The Minister of Police, Mr Fikile Mbalula today launched a social media campaign, #MyPoliceStation calling South Africans to report service delivery complaints. This is critical as many people visit Police station in distress.

"This campaign has been motivated by many cases reported to me, in particular the case of Constable LC Phaswane of Sandton police station, who used state resources to deal with her personal issues while ignoring our people who came for service. I can confirm that disciplinary processes have been initiated and this must serve as a warning to other rotten potatoes. We will not tolerate rogue elements within our ranks, we must name and shame them. This campaign will go a long way to strengthen partnership between Police and our people," Minister Mbalula said.

Minister Mbalula has instructed all SAPS Generals in different provinces to respond to these complaints and take them seriously. Minister Mbalula further warned that people must not use this campaign to report old cases, or hoax cases.

"People must report genuine cases, as scarce resources will be used to resolve these complaints, therefore people must not abuse this campaign by reporting false or hoax

cases. This campaign is meant to put people first as Batho Pele government principle demands from all civil servants. We need accurate information, address of incident, police station, town and province to optimally respond," Minister Mbalula added.

Minister Fikile Mbalula hopes this campaign will go a long way to promptly respond to service delivery challenges our people are often subjected to.

"Our people deserve better, and we will do our best to deliver the best service, WE HAVE NO TIME TO WASTE TIME. #MyPoliceStation." Minister said.

The Minister would like to emphasize that this does not replace a police station but allows the public to inform him about service delivery failures of a specific police stations.

CASES GET REPORTED AT THE POLICE STATION - WHEN EXPERIENCING BAD SERVICE, REPORT THE POLICE OFFICER, THE POLICE STATION AND THE PROVINCE.

End

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