

# GET HELP BEFORE IT IS TOO LATE



**Are you, or someone you know a victim of domestic violence?**

## VISIT YOUR NEAREST POLICE STATION

### **POLICE OFFICIALS HAVE A RESPONSIBILITY TO:**

- > Provide information on how to apply for a Protection Order.
- > On receipt of an Interim or Final Protection Order, serve it without delay.
- > Arrest the respondent on contravention of the protection order when it is believed that they may cause harm to the complainant.
- > Seize any firearms or dangerous weapons that might be used or have been used to harm you.
- > Assist the complainant to obtain medical treatment and suitable shelter.

Should you not be happy or satisfied with the service provided by the police in response to a reported domestic violence incident, you can lay a formal complaint with the following office:

### **CIVILIAN SECRETARIAT FOR POLICE SERVICE**

Physical Address: Fedsure Forum Building, Floor 2, 268 Lilian Ngoyi Street, Pretoria ,0001

TEL: 012 493 1400

WEB: [www.policesecretariat.gov.za](http://www.policesecretariat.gov.za)

EMAIL: [Complaints@csp.gov.za](mailto:Complaints@csp.gov.za) / [DV.Complaints@csp.gov.za](mailto:DV.Complaints@csp.gov.za)



**civilian secretariat  
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