

# KNOW YOUR RIGHTS



## STOP DOMESTIC VIOLENCE

**WHEN A DOMESTIC VIOLENCE CASE IS REPORTED AT ANY POLICE STATION**

**The VICTIM should:**

1. Be treated with respect and dignity.
2. Be interviewed in an isolated Victim Friendly Room.
3. Be attended by a female police officer if you are a woman.

**The POLICE should:**

- > Promptly respond by going to the scene where a case of domestic violence is reported.
- > Assist the victim to get the medical assistance / shelter.
- > Arrest the perpetrator and confiscate the firearm or any dangerous weapon.
- > Inform the Perpetrator about the protection order.
- > Record the case on the Domestic Violence Register.

Over and above this, The Minister of Police recently pronounced that there should be a fully resourced desk in all police stations dealing with GBV.

Should any member of the community not be happy with service received from the police in relation to the above they can contact the Civilian Secretariat for Police Service at the following details:

**CIVILIAN SECRETARIAT FOR POLICE SERVICE**

Physical Address: Fedsure Forum Building, Floor 2, 268 Lilian Ngoyi Street, Pretoria, 0002

TEL: 012 493 1400

WEB: [www.policesecretariat.gov.za](http://www.policesecretariat.gov.za)

EMAIL: [Complaints@csp.gov.za](mailto:Complaints@csp.gov.za) / [DV.Complaints@csp.gov.za](mailto:DV.Complaints@csp.gov.za)



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for police service

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