

Promote and protect the RIGHTS of women, children and other vulnerable groups

MINISTERIAL SIX-POINT PLAN

PREPARE AGAINST GENDER-BASED VIOLENCE

POINT 1

All victims should be treated with respect, dignity and interviewed by trained police officials in a victim-sensitive manner.

POINT 2

Victims should be assisted in victim-friendly rooms (VFR) or alternative rooms, where their statements will be taken in private at the police station or other location providing victim support services.

POINT 3

Victims will be referred/taken for medical examination by a health-care professional to obtain medical evidence and complete a medical report.

POINT 4

The investigation should be conducted by the Family Violence, Child Protection and Sexual Offences Investigations Unit (FCS) or a detective with relevant training.

POINT 5

The families and victims of sexual offences, femicide and infanticide, should be referred to the victim support services that are available in the area, for legal, medical, social and psychological help.

POINT 6

Victims should continuously be proactively provided with feedback on the progress with their cases.



REPORT GENDER-BASED VIOLENCE AND ITS VICTIMS ANONYMOUSLY TO

CRIME STOP 10111 SAPS CRIME STOP TIP-OFF LINE 08600 10111

CRIME LINE SMS 32211 WWW.CRIMELINE.CO.ZA

GENDER-BASED VIOLENCE COMMAND CENTRE 0800 428 428



**civilian secretariat
for police service**

Department:
Civilian Secretariat for Police Service
REPUBLIC OF SOUTH AFRICA

